



## ANSYS Honored As 2016 Conconfirm Ace Awards Judges' Choice Winner

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PITTSBURGH, June 23, 2016 /PRNewswire/ -- [ANSYS](#), (NASDAQ: ANSS), the global leader in engineering simulation solutions, has been named a Judges' Choice winner of the 2016 Conconfirm ACE (Achievement in Customer Excellence) Awards in the Innovation in Customer Engagement category. This distinct honor demonstrates ANSYS' long-term commitment to providing best-in-class customer service and customer support.



The Conconfirm ACE Awards program celebrates outstanding achievement in customer experience. Receiving a Conconfirm ACE Award demonstrates the recipient's rigorous application of Voice of the Customer processes and its outstanding performance as measured by those procedures. An elite group of Conconfirm clients qualified for an ACE Award. This is the second consecutive year that ANSYS has earned the Conconfirm ACE Award based on its superior customer service and support. Winners of the Judges' Choice award were singled out for special recognition by the panel of judges.

"ANSYS is a proud recipient of a Conconfirm ACE Award as it affirms our dedication to provide outstanding customer experience," said Jim Cashman, ANSYS president and CEO. "Our customer satisfaction rates continue to be among the highest in the software industry and this award demonstrates that we are delivering on that promise. Our Voice of Customer program has brought immense value to our organization and we are pleased to share this award with all those who help fuel the experiences that afford us such a loyal customer base."

"As a Judges' Choice award winner of the 2016 Conconfirm ACE Awards, ANSYS has demonstrated a genuine commitment to listening to its customers in an effort to better understand their needs and drive positive change across the business," said Henning Hansen, president and CEO of Conconfirm. "Their submission particularly stood out to the panel of judges as an example of organization that is truly putting the customer at the heart of their business."

### About the Conconfirm ACE Awards

The ACE (Achievement in Customer Excellence) Awards program was established in 2005 to recognize outstanding achievement in customer experience. Receiving a Conconfirm ACE Award is a distinct honor that demonstrates both rigorous application of customer feedback processes and outstanding performance as measured by those processes. All Conconfirm customers are eligible for Conconfirm ACE Awards for their company, business units, or segments of a business. To be eligible for a 2015 Conconfirm ACE Award, organizations must have conducted one or more customer surveys between January 1 and December 31, 2015.

### About Conconfirm

Conconfirm is the world's leading SaaS vendor for multi-channel Voice of the Customer, Voice of the Employee, and Market Research solutions. The company has offices in Oslo (headquarters), Chengdu, Grimstad, London, Moscow, New York, San Francisco, Sydney, Vancouver, and Yaroslavl. Conconfirm's software is also distributed through partner resellers in Madrid, Milan, Salvador, and Tokyo.

Conconfirm powers Global 5000 companies and Market Research agencies worldwide with a wide range of software products for feedback / data collection, panel management, data processing, analysis, and reporting. Customers include Aurora, British Airways, British Standards Institution, Cross-Tab, Dow Chemical, GfK, GlaxoSmithKline, GMO Research, JTN Research, Keep Factor, Morehead Associates, Nielsen, Research Now, RONIN, RS Components, Sony Mobile Communications, Swisscom and The Wellcome Trust. Visit [www.confirmit.com](http://www.confirmit.com) for more information.

### About ANSYS, Inc.

ANSYS is the global leader in engineering simulation. We bring clarity and insight to our customer's most complex design challenges through the broadest portfolio of fast, accurate and reliable simulation tools. Our technology enables organizations in all industries to imagine high-quality, innovative and sustainable product designs that have an accelerated time to market. Founded in 1970, ANSYS employs almost 3000 professionals, more than 700 of them with PhDs in engineering fields such as finite element analysis, computational fluid dynamics, electronics and electromagnetics, embedded software, system simulation and design optimization. Headquartered south of Pittsburgh, U.S.A., ANSYS has more than 75 strategic sales and development locations throughout the world with a network of channel partners in 40+ countries. Visit [www.ansys.com](http://www.ansys.com) for more information.

ANSYS also has a strong presence on the major social channels. To join the simulation conversation, please visit: [www.ansys.com/Social@ANSYS](http://www.ansys.com/Social@ANSYS)

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Amy Pietzak  
724.820.4367  
**ContactMedia** amy.pietzak@ansys.com

Annette Arribas, CTP  
724.820.3700  
Investors annette.arribas@ansys.com

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